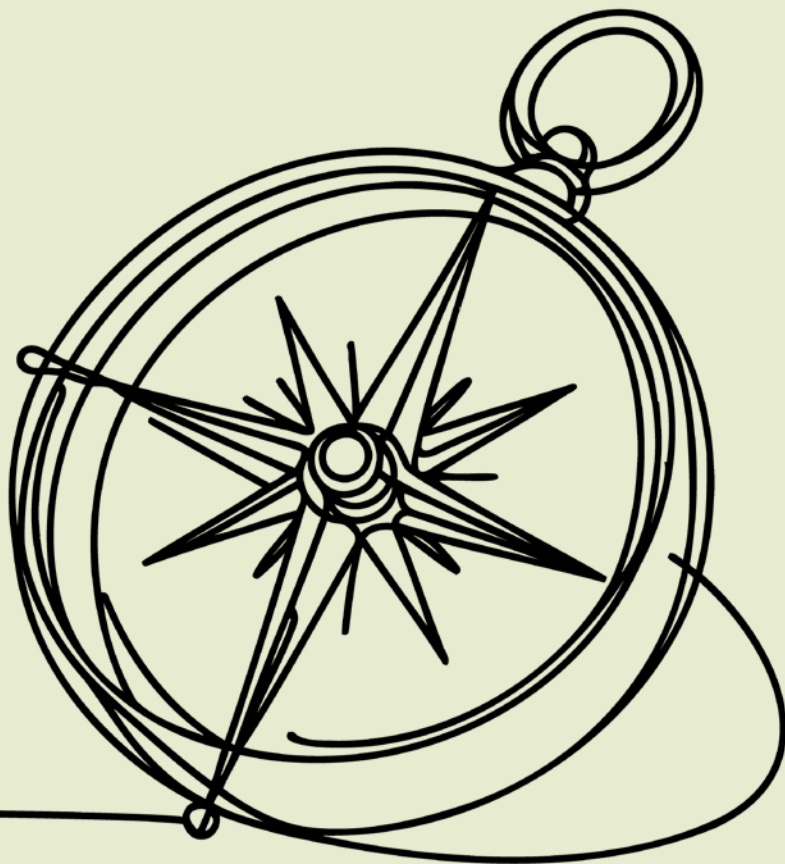


THE COMPASS

**Pocket guide to leaving
Piacenza's prison**



COMUNE
DI PIACENZA



*Casa Circondariale
di Piacenza*

CSV *Emilia*
CENTRO SERVIZI PER
IL VOLONTARIATO
Piacenza • Parma • Reggio



ASSISTANCE AND HELP

YOUR LOCAL SOCIAL SERVICES CAN HELP YOU.

If you are resident in **Piacenza**, you can contact the **municipality's social information desks**, which guarantee access to social and socio-health services.

You can **request informations**, obtain forms and receive help to complete applications for contributions or social **benefits**.

A linguistic and cultural mediation service is active

InformaSociale offers support to citizens who do not have access to technology (computers, tablets, internet, etc.) who must submit applications **online** or register with **SPID** and then verify their identity in person with an operator.

SOCIAL INFORMATION (INFORMASOCIALE)

Via Taverna 39, 29121 Piacenza

Tel: 0523 492731- email: informasociale@comune.piacenza.it

- Monday and Thursday from 9:00 a.m. to 12:30 p.m. and from 3:30 p.m. to 5:30 p.m.
- Tuesday, Wednesday and Friday from 9:00 am to 12:30 pm

Saturday 8:45 a.m.-12:15 p.m. at QUIC via Beverora 57

SOCIAL INFORMATION AND SUPPORT CENTER FOR PEOPLE WITH DISABILITIES (INFORMASOCIALE E POLO DISABILITÀ) – CAAD

Via XXIV Maggio, 28, 29121 Piacenza

Tel: 0523 492022 – email: informahandicap@comune.piacenza.it

- Monday and Thursday from 8:45 a.m. to 1 p.m. and from 3:30 p.m. to 5:30 p.m.
- Closed on Tuesdays
- Wednesday and Friday from 8:45 a.m. to 1 p.m.

The offices are open and public access is free.

However, it is possible for citizens to obtain an appointment for the management of specific cases.

PIACENZA POLICE HEADQUARTERS

Viale Malta, 10/C - 29121 PIACENZA

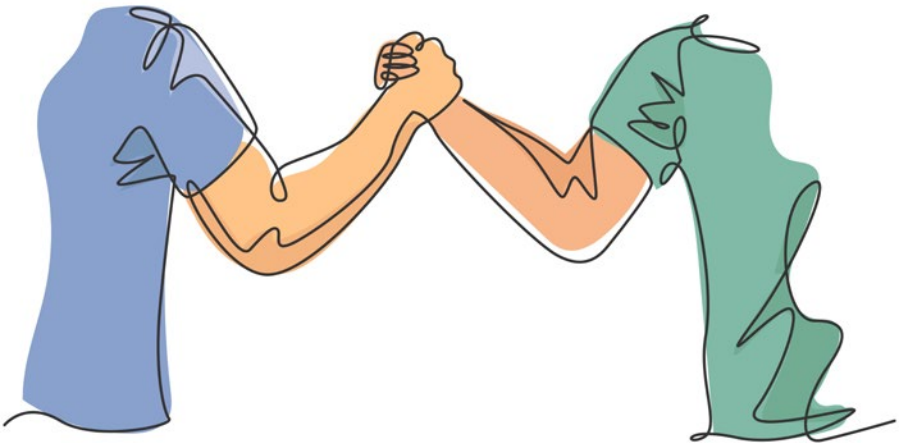
Immigration office:

a phone number and calling hours to obtain information directly from immigration office staff

Citizens wishing to obtain information from the Immigration Office can now contact office staff directly by calling **0523 397521** during the following hours:

- Monday: from 12:30 to 13:30
- Tuesday: from 12:30 to 1:30
- Wednesday: from 12:30 to 1:30
- Thursday: from 11:00 am to 1:30 pm
- Friday: from 12:30 to 13:30

The telephone number for the Public Relations Office (0523 397577) remains available for general inquiries.



If you are resident in Fiorenzuola d'Arda:

FIORENZUOLA D'ARDA SOCIAL ASSISTANCE SERVICE

Piazzale S. Giovanni, 1, 29017 Fiorenzuola d'Arda PC, Italy

Home services, personal care and assistance, social integration and development of independence, mobility/transport.

Tel: 0523 985287 – Fax: 0523 982670

email: assistenza@comune.fiorenzuola.pc.it

- Monday: 10:30am-1pm
- Tuesday: 10:30am-12:30pm
- Wednesday 10:30am-1:00pm
- Thursday: 8:30am-12:00pm
- Friday: 10:30am-1:00pm
- Saturday: 8:30am-12:00pm

If you are resident in Castel San Giovanni:

CASTEL SAN GIOVANNI SOCIAL ASSISTANCE SERVICE

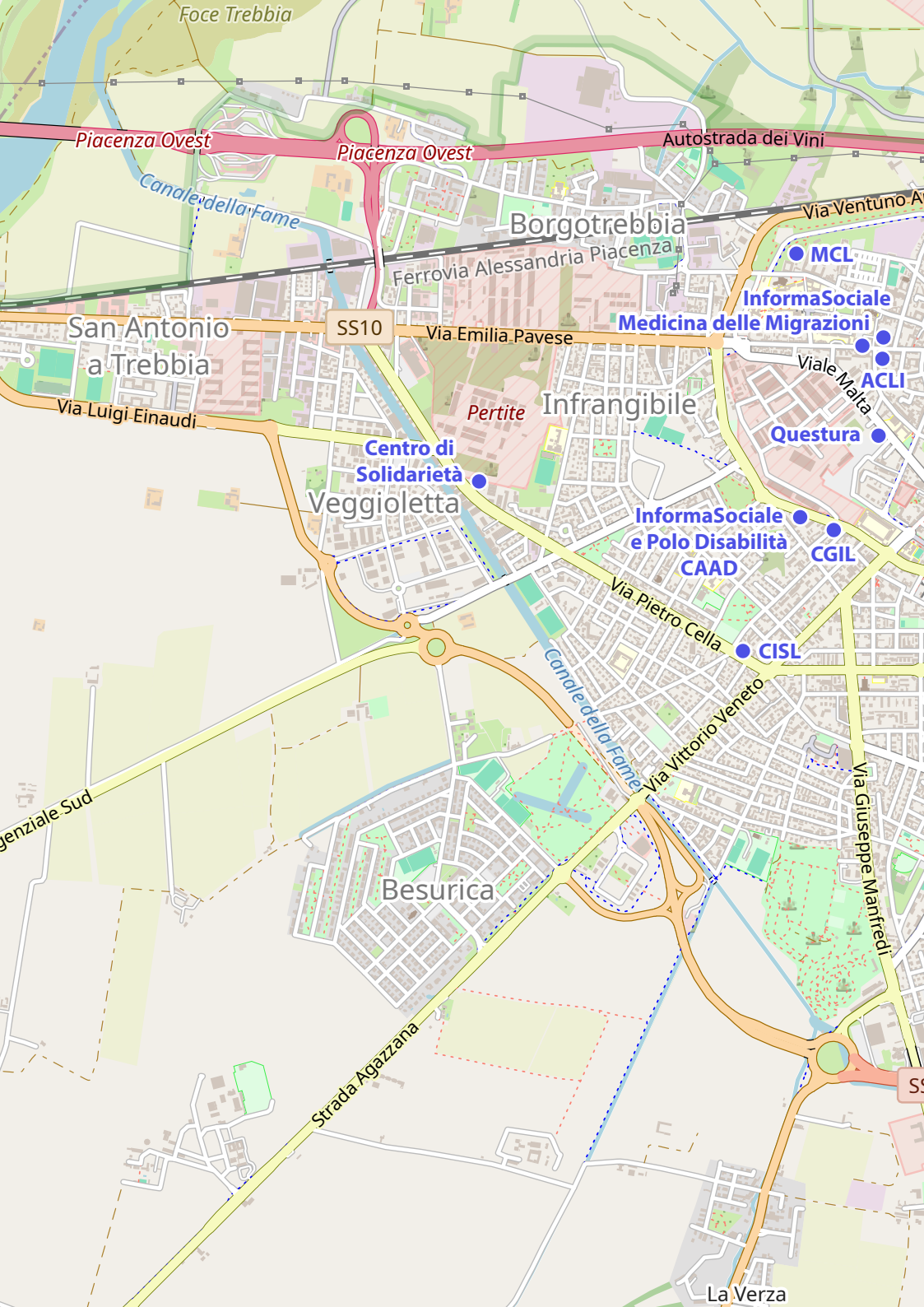
Via Garibaldi 50, 29015 Castel San Giovanni

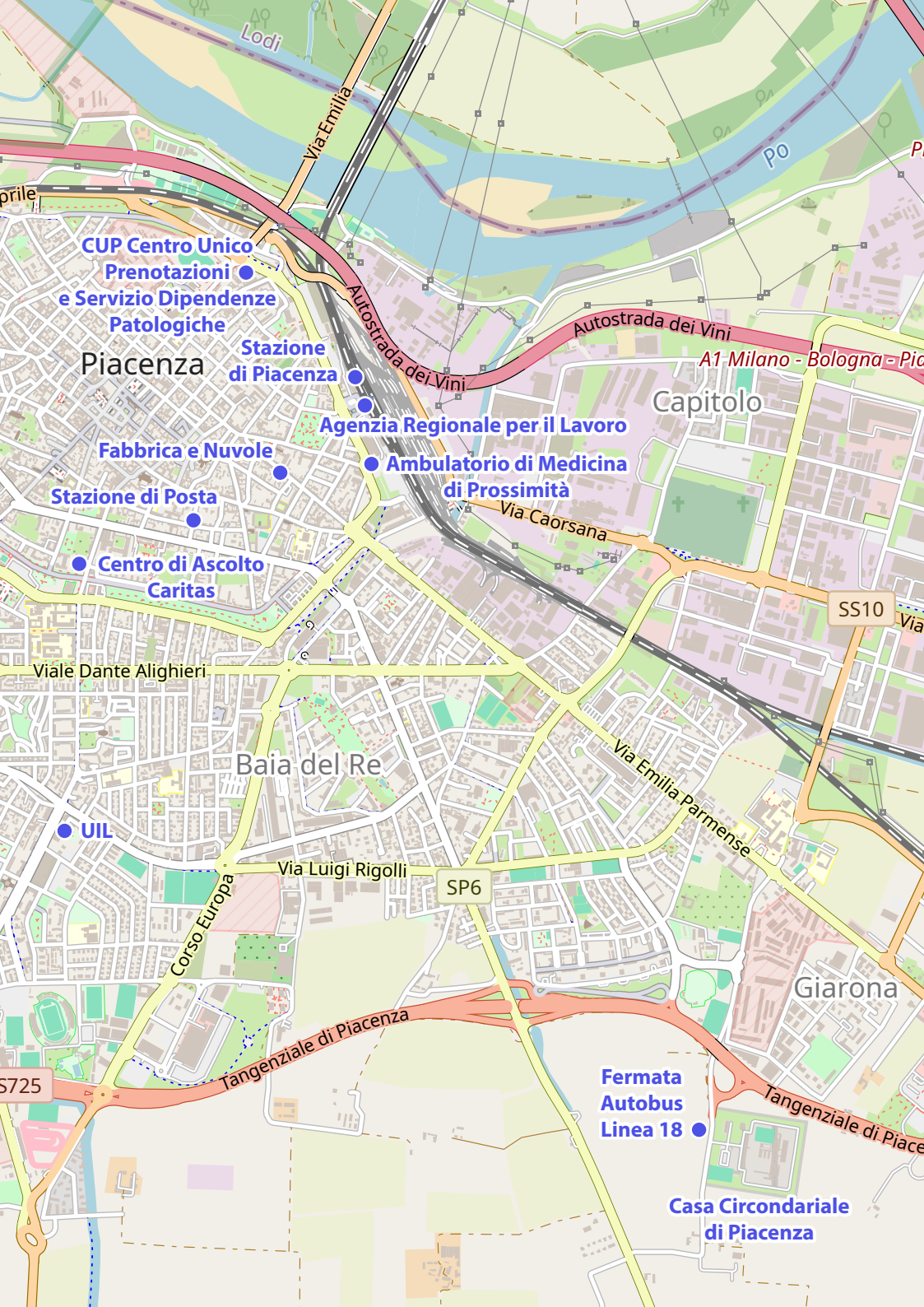
Home/housing services, personal care and assistance, social integration and development of autonomy, mobility/transport.

Tel: 0523 889736 – Fax: 0523 889753

email spportellosociale@comune.castelsangiovanni.pc.it

- Monday, Tuesday, Wednesday: 9:30am-12:30pm
- Thursday: 9:30am-12:30pm; 3:30pm-5:00pm
- Friday and Saturday: 9:30am-12:30pm
- Summer hours: Monday to Saturday, 9:00 AM to 1:00 PM





Lodi

Via Emilia

PO

prile

**CUP Centro Unico
Prenotazioni
e Servizio Dipendenze
Patologiche**

Piacenza

**Stazione
di Piacenza**

Agenzia Regionale per il Lavoro

Fabbrica e Nuvole

Stazione di Posta

**Centro di Ascolto
Caritas**

**Ambulatorio di Medicina
di Prossimità**

Autostrada dei Vini

A1 Milano - Bologna - Piacenza

Capitolo

Via Caorsana

SS10

Viale Dante Alighieri

Baia del Re

Via Emilia Parmense

UIL

Via Luigi Rigolli

SP6

Corso Europa

Giarona

SS725

Tangenziale di Piacenza

**Fermata
Autobus
Linea 18**

**Casa Circondariale
di Piacenza**

Tangenziale di Piacenza

CARITAS OF THE DIOCESI PIACENZA- BOBBIO

IN CASE OF EMERGENCY OR DIFFICULTIES RELATED TO BASIC NEEDS SUCH AS FOOD, HYGIENE, NIGHT SHELTER (FOR EXAMPLE, IF YOU HAVE DIFFICULTY EATING OR SLEEPING), YOU CAN CONTACT CARITAS.

Caritas offers various services:

- Canteen for lunch and dinner
- Dormitory for temporary overnight accommodation
- Showers for personal hygiene
- Clothing distribution
- Distribution of food bags
- Medical clinic for situations not covered by the regional health service.

Important: to access these services, you must first go through Listening center At number 21, via Giordani in Piacenza, you will be welcomed, based on the documents in your possession, by operators and volunteers trained to listen to you and support you in finding solutions to your various problems.

The listening center is open on Mondays, Wednesdays and Fridays from 9:30 a.m. to 12 p.m.

On Tuesdays and Thursdays, the establishment is open by appointment only at the number provided. 345 9232521.

Information and contacts: 0523 332750 / 0523 330812

Mail: rigolli@caritaspiacenzabobbio.org

HEALTH CARE

To receive **medical care**, you must be registered with the National Health Service (NHS), which allows you to choose your GP or pediatrician and obtain a health card.

REGISTRATION WITH THE NATIONAL HEALTH SERVICE AND HEALTH CARD

It is free and must be carried out by the person concerned at the **CUP (Single Booking Centre) one-stop shops of the local health authority (ASL) of residence**.

To apply, you must present yourself with:

- Identification document
- Tax identification code
- Self-certification of residence and/or domicile
- For foreigners, a residence permit or a document attesting to the application for issuance or renewal

Once registered with the National Health Service, you will receive a health card.

In Piacenza:

CUP One-Stop Booking Centre

Piazzale Milano, 2 / 6 - Piacenza – 29121

link to other offices in the province:

<https://www.ausl.pc.it/it/prestazioni-e-percorsi-di-cura/rete-territoriale/sportello-unico>



If you are a non-EU citizen, you have two options:

- A. **If you have a residence permit or a receipt for your application,** you can register with the Regional Health Service and obtain a **health card. expiring – fixed term** and renewable (preferably before expiry) upon presentation of updated documents.

It is obtained by accessing **the CUP.**

The following elements must be presented in their original version:

- A valid residence permit or the receipt for the corresponding application
- An identity document

- B. **If you are a foreign citizen without a residence permit or without an acknowledgement of receipt of your residence permit application, you need an STP code. (Foreigner temporarily present)**

To contact the local health authority in Piacenza, you must contact the **migrant medicine clinic.**

The STP code is valid for six months and can be renewed if necessary.

It loses its validity if you leave Italian territory during its period of validity: in this case, it can no longer be considered valid, even if it has not yet expired.



MIGRATION MEDICINE

Piacenza, via Taverna 47

Open Monday to Friday from 9am to 1pm and from 2pm to 4pm.

Access by appointment only, by calling 0523 - 302216 during clinic opening hours.

For more information and to contact us: medmigrazioni@ausl.pc.it

The migrant medicine clinic **promotes the health of immigrants through its staff:** doctors, nurses, psychologists, caregivers, and cultural and linguistic mediators.

Among the main activities offered are:

- certification for the release of STP code (Temporarily Present Foreigner) for people residing in the province of Piacenza
- medical consultation, prescription for medication, or consultation with a specialist
- psychological support
- simple salad dressings

PATHOLOGICAL DEPENDENCY SERVICE

The addiction treatment service is aimed at people suffering from substance, alcohol and drug addiction problems, as well as their families.

CONTACTS: Pathological Drug Addiction Service

Complex Operational Unit - DSM-DP PIACENZA

Piazzale Milano, 2 / 6 - Piacenza Second floor, block D

Tel: 0523 407723

Initial interview and medical examination by **appointment**.

The service is open to the public from Monday to Friday without appointments from 8:00 a.m. to 2:00 p.m.

**COMMUNITY HEALTH CLINIC
“ARCHANGELO DI MAGGIO ONLUS”
VIA PRIMOGENITA 8, PIACENZA**

It offers assistance and advice on healthcare to people with social disabilities. It provides essential and indispensable health services to citizens not registered with the National Health Service and residing temporarily within the jurisdiction of the Piacenza Local Health Authority (AUSL).

It also offers a psychological support service accessible by appointment during the clinic's opening hours.

- Tuesday and Friday from 4:30 p.m. to 6:30 p.m.: free medical clinic.
- Tuesdays from 4:30 p.m. to 6:30 p.m.: nursing clinic.

STAZIONE DI POSTA

Service of the **municipality of Piacenza**

Via Gaspare Landi 8

email: centroservizi.pc@libera-mente.org — Tel: 334 6950425

HOURS OF OPERATION

- **From Monday to Friday, from 9:30 a.m. to 12:30 p.m.:** assistance with administrative procedures, advice and guidance, and targeted support after interviews.
- **From Monday to Friday, from 1 p.m. to 5 p.m.:** showers, luggage storage, laundry service

Service of the **municipality of Castel San Giovanni (Pc)**

Via XXV Aprile 1/A - Castel San Giovanni (Pc)

email: stazionedi-postacsg@solcopiacenza.it — Tel: 347 4789844

HOURS OF OPERATION

- **Monday to Friday from 10:00 to 12:00 and from 14:00 to 16:00**

Adults in difficulty can access this service:

- homeless people or people without a fixed address;
- people using public dormitories;
- homeless people housed in shelters;
- **people released from prison who do not have housing.**

Services offered:

- Support and referral to professional social services or specialized services
- administrative council
- Helping homeless people apply for a fictitious residence permit
- Mailbox/email service
- Career guidance
- Personal hygiene services (showers and laundry service) - Luggage storage
- Language mediation services

WORK AND PROTECTION

Anyone who offers you illegal work is not your friend.

Who can help you?

- Employment centers (Centri per l'impiego)
- CAF – tax assistance centers
- Unions (Sindacati)
- temporary employment agencies
- volunteer associations

REGIONAL EMPLOYMENT AGENCY – EMPLOYMENT CENTER Centro per l'Impiego

Employment centers offer services to businesses and citizens, providing skilled employment services and active employment policy measures.

Pleasure Craft Office (Borgo Faxhall)

Piazzale Guglielmo Marconi, 34/M - Piacenza

Opening hours (by appointment):

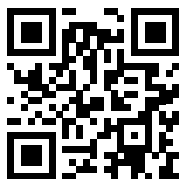
- Monday, Wednesday, Friday: 9:00am–1:00pm
- Tuesday and Thursday: 9:00am–1:00pm and 2:30pm–4:30pm

Contacts:

Tel: 0523 399711

Email: impiego.piacenza@regione.emilia-romagna

website: www.agenzialavoro.emr.it



TRADE UNIONS, FAMILY ALLOWANCE OFFICES AND PROTECTION SERVICES

CGIL PIACENZA

It deals with the protection of workers' rights, tax assistance (declarations, ISEE, etc.) and social assistance (maternity/paternity, unemployment, pensions, etc.).

Territorial office:

Via XXIV Maggio, 18 - Piacenza

Hours of operation:

- Monday to Friday: 8:30am-1pm / 2pm-6pm
- Saturday: 8:30 a.m.–12:00 p.m.

Contacts:

Telephone: 0523 459701

Email: info@cgilpiacenza.it

Offices are located in several municipalities in the province of Piacenza.
Information here: <https://www.cgilpiacenza.it/quando-trovarci/>



FOREIGN WORKERS' CENTER – CGIL

Information and assistance services for foreign workers: residence permits (issuance and renewal), residence cards, entry visas, citizenship, family reunification, political asylum, registration with the National Health Service, questions relating to police headquarters and other public bodies, and procedures relating to the 2020 emergency decree.

Address: Via XXIV Maggio, 18 - Piacenza

Telephone contact hours:

- Tuesday: 9.00–12.30
- Friday: 9.00–12.30

Opening hours to the public – Piacenza office:

- Monday and Wednesday: 9.00–12.30 / 15.00–18.00
- Friday: 9.00–12.30 / 13.00–16.00

Contacts:

Telephone: 0523 459781

Email: ufficiostranieri.pc@er.cgil.it

CISL PIACENZA

Protection of workers' rights, taxation and social assistance.

Employment center

Career guidance service for people looking for work for the first time or the unemployed.

Address: Via Pietro Cella, 11/A - Piacenza

Contacts:

Telephone: 0523 758210

Email: ust.parma.piacenza@cisl.it



Antennas are present in several municipalities in the province of Piacenza. Information here: <https://cislparmapiacenza.it/sedi-territoriali/>

CISL IMMIGRATION OFFICE PARMA-PIACENZA (IN COLLABORATION WITH ANOLF)

It handles the issuance/renewal of residence permits, family reunification, citizenship, Italian language tests and tourist invitation applications.

Address: Via Pietro Cella, 11/A - Piacenza

Contact information for reservations:

Telephone: 0523 464749 / 0523 464951

Email: anolfpiacenza@libero.it

UIL EMILIA-ROMAGNA – PIACENZA OFFICE

Trade union association for the protection of workers' and retirees' rights; social and tax assistance (Ital and CAF UIL).

Address: Via Martiri della Resistenza, 4/A – Piacenza

Hours of operation:

- Monday to Thursday: 8:30am-12:30pm,
2:30pm-5:30pm
- Friday: 8:30 a.m.–12:30 p.m

Contacts:

Telephone: 333 5309598 / 0523 335841

Email: piacenza@uilemiliaromagna.it



Antennas exist in certain municipalities in the province of Piacenza. More information here: <https://www.uilemiliaromagna.net/uil-piacenza/>

MCL – PROVINCIAL HEADQUARTERS OF PIACENZA

Social and tax assistance.

Address: Piazzale delle Crociate, 8 - Piacenza

Hours of operation:

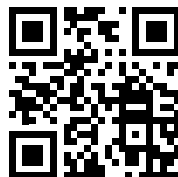
- Monday to Friday: 9:00am-12:00pm / 4:00pm-6:00pm
- Saturday: 9:00am-12:00pm

Contacts:

Telephone: 0523 498714

Email: piacenza@mcl.it

Website: piacenza.mcl.it



ACLI – PROVINCIAL HEADQUARTERS

Social and tax assistance.

Address: Via Taverna, 76 – Piacenza

Contacts:

Telephone: 0523 338593

Email: piacenza@aclit.it

Opening hours for customers:

From Monday to Saturday from 8:30 am to 12:30 pm

From Tuesday to Thursday from 3:00 PM to 6:00 PM

Contacts:

Tel.: 0523 338740 piacenza@patronato.acli.it

There are branches in some municipalities in the province of Piacenza. More information here:

<https://www.acliapiacenza.it/contatti/>



To find all the contact details for sponsorships in the province and other regions, you can consult the INPS website here:

<https://www.inps.it/it/it/sedi-e-contatti/sedi/patronati.html>



CAREER GUIDANCE ASSOCIATIONS

CENTRO DI SOLIDARIETÀ DELLA COMPAGNIA DELLE OPERE DI PIACENZA (ODV)

It offers free, by appointment, guidance and training services for active job searching, information on local services and help with creating or modifying your CV.

Address:

- Via Scotti, 11 – Piacenza (Montale district)
- Via Primo Maggio, 62 – Piacenza (c/o Emporio Solidale)

Contacts:

Telephone: 329 6397509

Email: cdspiacenza@gmail.com

FABBRICA E NUVOLE ODV

It offers free, by appointment, guidance and training services for active job searching, information on local services, and help with CV writing. It also offers free literacy and Italian classes for adults.

Address: Via Roma, 173 – Piacenza

Contacts:

Telefono: 335 1335661

Email: fabbricaenuvole@gmail.com



WWW.COMUNE.PIACENZA.IT

WWW.CSVEMILIA.IT